

Aetna Get ActiveSM*

Administrator support resources

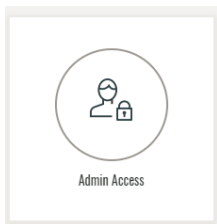
Dedicated support line: You have a dedicated support line at 833-525-5786. Members Services representatives are here to answer your questions from 8am-9pm EST, Monday through Friday.

Email: Prefer email? We've got you covered: aetnagetactive@virginpulse.com
Please allow up to 48 hours for a response.

Communications Portal: Looking for marketing materials to share with your employees, FAQs, or recorded webinars? Please visit the Communications Portal: <https://landing.virginpulse.com/marketing-resources-page-aetna-frontpage/>

Client Admin Support Portal: Are you a Client Administrator in need of additional assistance with access to reporting, uploading a logo, or adding locations within your company? Please access the Admin Support Portal, under "Admin Access", from the Communications Portal: <https://landing.virginpulse.com/marketing-resources-page-aetna-frontpage/>

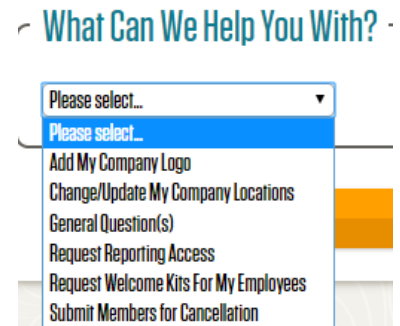
1. Click "Admin Access"



2. Fill out the online form

We will contact you if we need more information.
Please allow up to three business days for a resolution.

3. Choose the appropriate topic from the dropdown and click "Submit"



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